Florida Housing Finance Corporation

CORONAVIRUS RELIEF FUND

Impacted Homeowners and Renters

Frequently Asked Questions

What is Florida Housing's Coronavirus Relief Fund (CRF) for Impacted Homeowners and Renters?

The Coronavirus Relief Fund is a portion of the Coronavirus Aid, Relief, and Economic Security (CARES) Act passed by Congress and signed into law by the President in March 2020 in response to the economic fallout of the COVID-19 pandemic. Governor DeSantis authorized $120 million of Florida's CRF allocation to Florida Housing Finance Corporation (Florida Housing) to assist renter and homeowner households that have been negatively impacted by the COVID-19 pandemic.

The CRF Fund for Impacted Homeowners and Renters will be administered by the local State Housing Initiatives Partnership Program (SHIP) in your community.

What type of assistance is available?

In general, this assistance can help with paying your monthly rent, mortgage payments or emergency repairs that allow a household stay stably and safely housed. Your local SHIP program may offer other allowable uses that benefit impacted households in their jurisdiction.

Who is eligible to access the Florida Housing's CRF for Impacted Homeowners and Renters?

Florida households with incomes up to 120% of the area median income that can demonstrate their incomes have been adversely impacted due to the COVID-19 pandemic; and are having difficulty paying for housing expenses deemed eligible by your local SHIP Program.

How do I know if I meet the income requirements?

The maximum income is 120% of the area median income (AMI). These income limits for your county of residence can be found under Quick Links on this webpage.

When will the CRF funding be released?

The funds will be available to each local SHIP Program, upon execution of an agreement between Florida Housing and the local government. We are strongly encouraging the local entities to move as quickly as possible to execute the agreement.

How much funding can I receive?

Each local SHIP office will determine the maximum amount of award to any one applicant. This may be based on need, household income and activity (rent assistance, mortgage assistance). In all cases, the assistance can only be provided for costs incurred between March 1 and December 30, 2020.

What if I have specific questions?

You may contact Florida Housing's toll-free Coronavirus Relief Fund Information Line at 1-888-362-7885. The call center will be available to you Monday – Friday 9 a.m. to 7 p.m.

How do I apply for assistance from Florida Housing's Coronavirus Relief Funds for Homeowners and Renters?

Each local SHIP Program will inform households in its jurisdiction about qualifications and the application process, as well as timelines. This information will be made available in the very near future.

Are private landlords eligible to receive CRF funding?

Private landlords (outside of the Florida Housing portfolio) will not be eligible for this funding. However, private landlords who have tenants who cannot make rental payments should encourage the tenants to contact the local housing office to ask about qualifying for assistance.

Once a household qualifies for funding, who will receive the payments?

The landlord or mortgage servicer will receive the funds for the rent or mortgage payments as needed between March 2020 and December 2020.

To speak to a representative, please contact Florida Housing's toll-free Coronavirus Relief Fund Information Line at 1-888-362-7885. Open Monday – Friday 9 a.m. to 7 p.m. EDT.

For additional information on
Florida Housing's Coronavirus Relief Fund, visit www.floridahousing.org
or call the information line at 1-888-232-6918.